



TTIAA

Tiles & Tiling Industry
Association Australia

Fair, Ethical, Green & Credible

MEMBERSHIP CERTIFICATE

TTIAA 2018

AFFORDABLE REGROUTING

CODE OF ETHICS:

Aspiration & Code of Ethics for all Members of the Tiles & Tiling Industry Association Australia (TTIAA) Inc.
The Australian Consumer Law must be complied with to ensure all dealings with the consumer are fair, ethical and equitable.

To represent the Australian Tiles & Tiling Industry Association and promote the sale of tiles and tiling works as well as associated products, ensuring the consumer that all the members who represent TTIAA, endeavour to provide a unique experience to the Consumer & one that focuses on the importance of sustainable tiling systems & customer satisfaction.

To ensure that at either the point of sale or installation; any type, size, quality, characteristics of tile are noted or installed to the appropriate references, to that either of, or for, the Australian/ISO Standards.

Similarly, as above with adhesives, grouts, primers & sealers and other associated products supplied for any purpose for that of the installation of tiles.

In good faith and to advance consumer confidence within the Australian Tiling Industry, provide an after sale service for those consumers who indeed require further genuine assistance.

To conciliate with other TTIAA members endeavouring to continually raise the knowledge and skill level of all TTIAA members and in doing so negate others who will discredit the credibility of the Australian Tiles & Tiling Industry.

To participate with TTIAA on entry point and up-skilling training for tiles & tiling to ensure a well-informed skilled, credible Industry Association maintains its position as the leading supplier and installer of sustainable green surface coverings and associated products. As such contributing to the prosperity and the environment of Australia & Australians.